

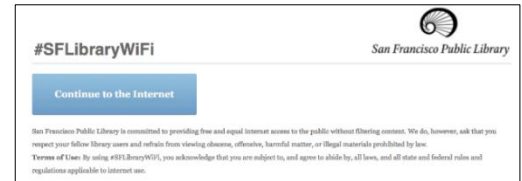
No Cry WiFi, Easy Does It



Patient library staff demonstrate ways to connect your phone, tablet, laptop, or other digital device to the Internet at the library, home, work, cafés, and other locations. We will do our best to answer your questions about device settings, security, using WiFi or cell data, and MiFi devices.


How to connect to free WiFi in all SF Public Library Locations:

1. Go to Settings > WiFi
2. Choose **#SFLibraryWiFi**
3. A browser splash page should pop up. You must see this page & **click the blue and white “Continue to the Internet”** box to connect.
4. You might need to use this page again to reconnect when moving to different floors or locations in the library. Also, currently, it times out every 12 hours.
5. If the page doesn't open, or you have trouble connecting, open a **browser** and **type in sfpl.org**. If this doesn't work, clear your browser history / cache and try again. If that doesn't work, find an SFPL staff member to assist you.



#SFWiFi, City & Cty of SF wireless is available in Civic Center, many parks, plazas, & Market St from Castro to Embarcadero, Info: sfgov.org/sfc/sanfranciscowifi

Some WiFi Tips

- Connection speed varies depending on type & age of equipment, location, & traffic. Fast.com is a site that can measure your connection speed.
- To be certain that you are using WiFi on your cell phone, not your cellular data, temporarily turn off your cellular data (in settings). You can also use fast.com to check what kind of connection you are using.
- Set up a password on your home WiFi to prevent unauthorized use.
- Set up a guest SSID/network with a separate password on your home WiFi network to keep your personal network/password secure.
- Use **tricky to figure out passwords. Don't use the same password** for all accounts. **Update** them regularly. **Don't forget** them. Consider using password management software (but don't forget that master password).
- Don't use unknown WiFi networks
- Only make purchases and/or transmit confidential information on websites that you are sure are **legitimate, the address is typed correctly**, and have a **green padlock icon and https** in the address/URL.  When using an https site, the information is encrypted and should be secure.
- Be **careful of clicking links** in emails and websites. Rest the cursor over a link to **check the actual address** – you may be surprised, perhaps dismayed.

Some Common Terms

WiFi/Wi-Fi: A system for phones, tablets, computers, and other digital devices to wirelessly connect, access the Internet, print, etc.



Internet: A worldwide network of computers and devices. Common uses are to search for information, use email, share photos, and access music and videos.

Hotspot: A place or device where you can wirelessly access the Internet.

MiFi: A type of mobile hotspot. Basically a cell phone without the phone. Use as a hub to connect digital devices to the Internet through a cellular network.

2.4GHZ & 5GHZ: Communication frequencies used for WiFi, Bluetooth, and more. 5GHZ is newer, faster, less congested, & more common. 2.4GHZ is slower but has further reach. Many older devices can't connect to 5GHZ systems.

Additional Technology Resources:

- **Digital Device Drop-In**, Thursdays 4-5 PM, 5th Floor Computer Training Center, The Bridge at Main, Main Library, 100 Larkin Street.
- **San Francisco Public Library Tech Classes Newsletter**, sfpl.org/thebridge or call (415) 557-4388 to sign up for a monthly email of all SFPL tech classes.
- **SF Public Library Calendar of Events**, sfpl.org/calendar, Check regularly to keep up with our ever-changing array of classes.
- **SFPL Catalog**, sfpl.org, Search for books & materials on just about anything.
- **SFPL FAQ (Frequently Asked Questions)**, sfpl.org/faq, The scoop on many things, including the how to connect to our WiFi network.
- **Lynda.com/LinkedIn Learning**,  sfpl.org/eLearning, large selection of technology tutorials, free for SFPL card holders.
- **SFPL eLearning**,  sfpl.org/eLearning, large selection of resources to improve your technology and other skills, sign in with your SFPL card.
- gcflearnfree.org, Free online tutorials on tech and more, from Goodwill.

Notes:



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